

UNIVERSITY OF ESSEX

STUDENTS\*  
UNION

UNIVERSITY OF ESSEX STUDENTS\* UNION

# VENUES TERMS AND CONDITIONS

**Version:** 2

**Approved by:** Audit and Risk Committee

**Date:** September 2021

**Review date (by):** September 2022

**Owner:** Luke Patrick

## VENUES TERMS, CONDITIONS AND SOME HANDY TIPS

As your SU we want to make sure that you have a great night out when you are with us. We operate a zero tolerance approach to any form of harassment and actively encourage our customers to report anything to us

### General Terms and Conditions

- Management may refuse entry to any customer for any reason
- If you are too intoxicated you will be refused entry
- There is no re-admission into Sub Zero
- If you have been removed from the venue or asked to leave for any reason you will not be able to gain re-entry that night
- There will be no admission after the last entry time, please arrive within plenty of time
- Our policies apply to all our SU Venues, if you do something in one then you may be banned from all SU Venues.
- Please note random searches may be carried out at any time. Refusal to be searched will result in refusal of admission to SU Venues.
- If you are lucky enough to look under the age of 25 you will be asked to provide identification.
- In order to gain entry to Subzero you must produce valid ID, this can be in the form of photocard driving licence, passport or the easiest one to use is your student ID. If you can't produce ID then you can't come in.
- You are on CCTV at all times. (The CCTV is managed by the Students' Union , contactable on: )
- We expect you to behave at all times, if you don't the party is over for you.

### DRUGS

- The SU operates a zero tolerance drug policy regarding the use of illegal drugs.
- We do not accept the use of, selling or purchasing of illegal drugs either in our venues or outside (be it on or off campus).
- If you are found in possession of illegal substances you will be immediately be removed from the University. In addition you may be reported to the Student Conduct Office and the Police

- Below are some of the things we do to prevent and discourage drug taking
- Searching including staff, DJ's, Acts, P.As/Entourage, customers and guests, we sometimes use sniffer dogs to help us
- Regular venue patrols.
- Regular toilet patrols and searches.
- Pre and post event venue searches.
- Random customer searches within venues.
- Confiscation of drugs, detainment of carrier and police contacted (if applicable).

**Other stuff and things:**

- SU Advice on square 3 offers confidential, independent, impartial advice
- There is Late night student support (Nightline)
- Welfare Assistants are employed to help you if you need them
- Free Water is available from all bars at all times.
- First aid qualified staff Essex Meds, Managers, Security and Campus Security. All
- We want you to have a great night out and will do everything we can to make sure that you do BUT if you don't follow the rules, you are or go against our zero tolerance policy then you are subject to our disciplinary/banning process
- Have you taken out enough money? Remember you cannot leave and return.
- Plan in advance how you are getting to and from SZ, don't drink and drive
- We want you to tell us if somebody is making you or somebody else feel uncomfortable in any way so we can act upon this
- The venue operates lasers, Co2 cannons, latex balloon drops, pyrotechnics and strobes.
- The Students' Union operates a zero tolerance to any harassment approach
- If you think your drink has been spiked, come and tell us straight away, if you see somebody else spiking somebody else's drink then come and let us know