PGT SCO February 2021

Introduction:

In this month there are not many updates from my end. People are busy with their assignments and examinations. I have done a few things in this month and before going to that, I have some goals after the end of this semester.

Goals:

The goals in the month of February were as follow:

- In this month all the students will have a number of assignments and all of them will be busy with all the submission in time. I will expect FASER to perform better than the previous semester.
- I will help students for mental wellbeing. I will arrange mental health awareness week at the end of this month.
- I will arrange some social sessions in this month after the assignments are done by the students. Most of the students are feeling homesick and lonely and I want to help them feel bonded to other students and classmates.
- I am planning to start a few study groups. I have a plan to create study groups and coffee groups as good ideas come from the coffee tables.
- Since the Spring Term is the busiest term of the year, I will keep my expectation short but perfect in connecting to the students.

What have I done this month?

This month I have done several things as a PGT SCO.

- I have reported a number of technical issues to the authorities including issues with FASER, emails, OneDrive, Horizon and LEAP.
- We have had a big problem with the Zoom meeting URLs and after reporting it was fixed.
- Students from different departments were complaining about library book-return-system bookings and it was reported; waiting for an update from that team
- For many reasons PGT student's mental health is not in the great shape. I understand anxiety, stress, adoption an unfamiliar environment and so many causes made this problem a bigger shape when got interfered with the COVID-19 situation. So, I created the PGT Mental Health Action Plan and have been discussing regularly with my peers how to improve them. Without a good mental health, I do not think we will do much better, so I made this action one of the most priority.
- The broken links on Timetable and Listenagain were reported and fixed.

- The issues with email delivery and Zoom URLs missing from the calendar are now fixed.
- I helped 20+ students personally with voluntary classes where helping them to set up lab environments on their PCs.
- I helped 25+ students how to seek mental health support from the university.
- I have raised a number of issues with the university (mostly technical) and they got resolved.

What can be expected in the next month?

- In this month all the students will have a number of assignments and all of them will be busy with all the submission in time. I will expect FASER to perform better than the previous semester.
- I will help students for mental wellbeing. I will arrange mental health awareness week at the end of this month.
- I will arrange some social sessions in this month after the assignments are done by the students. Most of the students are feeling homesick and lonely and I want to help them feel bonded to other students and classmates.
- I am planning to start a few study groups. I have a plan to create study groups and coffee groups as good ideas come from the coffee tables.
- Since the Spring Term is the busiest term of the year, I will keep my expectation short but perfect in connecting to the students.
- After this month of March, most of the PGT students will be finishing their Spring term and I am looking forward to help them in some social ways for the mental well-beings.

Best wishes

Towaha