

# PGT SCO January 2021

## **Introduction:**

Happy new year! This year started with a lot of hopes and everyone is hoping to make this year better than 2020. All the PGT students are supposed to take more modules than the previous term and I hope you are all busy figuring out how smartly you can choose the modules. Also, I welcome the January intake students. I wish you best of luck coping up with the present situation and I really believe you will enjoy your time at University of Essex.

## **Goals:**

In the last year, I had submitted a number of academic issues and they are resolved. As per my election manifesto, I have been working closely with the education team for better education through online. In this year, for this month I have the following goals.

- Help the newly admitted students figure out all the online services our university provides.
- Helping the PGT and PGR students develop mental health and the adjusting mechanism with the current Covid situation.
- Some classes are overcrowded, and the course teachers are finding it difficult to manage all the students. Also, students are having issues signing into the classes as Zoom has a limit of 300 attendees at a time. I am going to discuss this issue with departments, and I believe this can be resolved.
- Increasing the facilities of library, internet speed and socialization.
- The library is still closed but students can check out books and return the books. But there is no clear instructions outside of the library. Students are finding it difficult to adjust with the returning of books in time. I am thinking to discuss this issue with the library team.
- I will work with the ListenAgain recorded class issues and how they are being uploaded. I will raise this issue with the IT team.

## **What have I done this month?**

This month I have done several things as a PGT SCO.

- We now have a brand new calendar with academic week number on it.
- The calendar is now enriched with emojis for all the agendas.
- The calendar color is now color blind friendly.
- For many reasons PGT student's mental health is not in the great shape. I understand anxiety, stress, adoption an unfamiliar environment and so many causes made this problem a bigger shape when got interfered

with the COVID-19 situation. So, I created the PGT Mental Health Action Plan and have been discussing regularly with my peers how to improve them. Without a good mental health, I do not think we will do much better, so I made this action one of the most priority.

- The broken links on Timetable and Listenagain were reported and fixed.
- The issues with email delivery and Zoom URLs missing from the calendar are now fixed.
- I helped 20+ students how to enroll courses and register with the university.
- I helped 30+ students personally with voluntary classes where helping them to set up lab environments on their PCs.
- I helped 25+ students how to seek mental health support from the university.
- I have raised a number of issues with the university (mostly technical) and they got resolved.

### **What can be expected in the next month?**

- In this month all the students will have a number of assignments and all of them will be busy with all the submission in time. I will expect FASER to perform better than the previous semester.
- I will help students for mental wellbeing. I will arrange mental health awareness week at the end of this month.
- I will arrange some social sessions in this month after the assignments are done by the students. Most of the students are feeling homesick and lonely and I want to help them feel bonded to other students and classmates.
- I am planning to start a few study groups. I have a plan to create study groups and coffee groups as good ideas come from the coffee tables.
- Since the Spring Term is the busiest term of the year, I will keep my expectation short but perfect in connecting to the students.

Best wishes

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