PGT SCO November 2020

Introduction:

I cannot believe I won the election! Yay! I have been running for the PGT SCO position and I am elected which made my day. Anyway, back to work. This report will illustrate the reasons and impacts I am a PGT SCO and what will be my goals in the next months of the term.

Goals:

According to the manifesto of the election I have a few goals to fulfil this year.

- Quality academic hours
- Better education delivery
- PGT students' mental health improvement
- Increasing the facilities of library, internet speed and socialization

What have I done this month?

This month I have done several things as a PGT SCO.

- Listened to the PGT students' feedbacks and passed it to the respective departments.
- Personally helped 50+ PGT students with their enrolment, tuition, mental health, and academic related issues they were facing.
- Became more active on the social channels to help the PGT students.
- For many reasons PGT student's mental health is not in the great shape. I understand anxiety, stress, adoption an unfamiliar environment and so many causes made this problem a bigger shape when got interfered with the COVID-19 situation. So, I created the PGT Mental Health Action Plan and have been discussing regularly with my peers how to improve them. Without a good mental health, I do not think we will do much better, so I made this action one of the most priority.
- There have been problems with the attendance, Zoom links, Moodle page problems for some students and they needed help. I passed the queries to the respective departments and some of the issues I tried to fix on spot.
- I have been working with PGR SCO about the mental health issues of the students of both on-campus and off-campus.

What can be expected in the next month?

- I noticed that the library utilities are not working as they are expected to. Some students asked me about that, and I will ask VP Education about this how this can be fixed.
- The issues with mental health have become an unavoidable situation. I will gather all mental health related helps can be found around the campus and share to the PGT students.
- Some students are facing problems with LEAP and Moodle login I also need some help how I can submit these issues to the respective departments. I will raise these on the steering meetings.
- I will work with the campus events and encourage students to join them to release stress and anxiety.
- I have been getting some complaints about courses from some students and I need to figure out how to refer them to the respective departments.

Best wishes

Towaha